

Voluntary Product Accessibility Template (VPAT)

West Academic Study Aids Subscription

v2.1

Table 1: Section 1194.22 Web-based Internet Information and Applications – Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Most non-text UI elements have an associated text equivalent (e.g., via the alt attribute). Most books do not contain images, but for those that do, text equivalents are not provided. Decorative graphics do not consistently have null alt values. Transcripts are provided for some but not all audio books.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports with Exceptions	A single video that provides an overview of the product has a transcript but not synchronous captions. Transcripts are provided for some but not all audio books.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color is not used as the sole means of conveying information. Web pages conform with the contrast requirements of the WCAG 2.0 AA standard.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exceptions	Most web pages are organized so they are readable without requiring associated style sheet. Audio books are an exception; the audio player controls and the list of tracks are not readable without the style sheet applied.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Supports	No server-side image maps are used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supports	No server-side image maps are used.
(g) Row and column headers shall be identified for data tables.	Does not Support	Data tables do not consistently use markup to identify row and column headers.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Does not Support	Data tables cells are not consistently associated with the appropriate headers.

(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Frames are not used.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Flashing elements are not used.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Does Not Support	A text-only page is not supplied to address the exceptions noted in this document. Our strategy is to fix out-of-compliance areas rather than pursue a text-only alternative site.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	In general, content and functionality provided by scripting are accessible to assistive technologies and the keyboard, though some elements may be coded in a way that makes them unusable by assistive technologies. One the web page with the audio player for audio books, an invisible element is exposed to a screen reader.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Supports with Exceptions	<p>The application uses a Flash plug-in, and the page correctly provides a link to the plug-in.</p> <p>The eReader used to create notes and highlights is not compliant with 1194.21(a) through (l). A limited number of PDF documents are provided in the application without an equivalent HTML document. The audio player used by the application is not fully compliant with 1194.21(a) through (l).</p>
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Some form fields and controls are not properly labeled.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does Not Support	Users cannot skip to main navigation.
(p) When a timed response is required, the user shall be alerted and	Supports	Timed responses are not required.

given sufficient time to indicate more time is required.		
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Table 2: Section 1194.31 Functional Performance Criteria – Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Most content and functionality can be accessed with screen readers and is available to users who are blind or visually impaired. Exceptions are a limited number of PDF documents (e.g., a short matrix that outlines the different types of books provided in the product), which are not supplied without an HTML equivalent; the interface for making highlights and notes and the interface for flash cards are not compatible with screen readers.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supports with Exceptions	Web pages support text enlargement. On mobile devices, a user manually “stretches” a page to enlarge text.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supports with Exceptions	A product overview video provides a transcript. Some but not all audio books provide HTML transcripts.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports with Exceptions	Some but not all audio books provide HTML transcripts.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Not Applicable	Speech is not required to operate the application.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Most portions of the user interface are keyboard accessible. The pages for audio books and the eReader used for creating highlights and notes do not provide full support for using a keyboard to access controls.
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Table 3: Section 1194.41 Information, Documentation, and Support

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Product support documentation in the form of search tips and an FAQ document are provided in HTML.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does Not Support	The product does not provide a description of accessibility and compatibility features of the product in alternate formats.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is provided by email or phone.