VPAT™

Voluntary Product Accessibility Template®

Version 1.3

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Name of Product: PGP Universal Server
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Supporting Features (second column on VPAT)

Supports	Use this language when you determine the product fully meets the letter and intent of the Criteria.
Supports with Exceptions	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	Use this language when you have identified an Alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.
Supports when Combined with Compatible AT	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).
Does Not Support	Use this language when you determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Use this language when you determine that the Criteria do not apply to the specific product.
Not Applicable – Fundamental Alteration Exception Applies	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the access board standards for the definition of "fundamental Alteration").

Section 1194.22 Web-based Internet information and applications – Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Most images have text equivalents. Some exceptions exist where there is no ALT text, as well as some cases where the images have null ALT attributes when descriptive ALT text is necessary.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	The PGP Universal tested pages do not have any multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with Exceptions	For the most part, color is not used to convey information; however, the image links in the Main Template tabs are color-conveyed without text equivalents.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exception	Headings throughout lack heading tags (e.g., <H1></H1>). Furthermore, on the Content area of the Administration Online Help page, two heading tags exist without a heading.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	The PGP Universal pages do not have server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	The PGP Universal pages do not have client-side image maps.
(g) Row and column headers shall be identified for data tables.	Supports with Exceptions	Many column headers of data tables lack <TH> tags to facilitate association between them and their corresponding data cells. There also exist instances where <TH> tags are used incorrectly within layout tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	No data tables with two or more logical levels of row or column headers were found in PGP Universal.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does Not Support	The IFrames within PGP Universal Administration are missing the Title attribute.

(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	No pages within PGP Universal cause the screen to flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	All issues in the "PGP Universal Administration" can be remediated without a text-equivalent.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	Many of the elements throughout PGP Universal Administration are keyboard accessible. The only exceptions are in the Main Template Tabs and in the Verified Directory public interface.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports with Exceptions	Pages that have PDF files lack links to download Adobe Reader.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not Support	Form fields do not have explicit labeling. Consequently, assistive technology cannot identify the label correctly for the form elements.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does not Support	The links in the Online Help Navigation frame do not have a 'skip navigation' mechanism.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	The "PGP Universal Administration" section does not have any areas that require a timed response.

Section 1194.31 Functional Performance Criteria – Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually	Supports with Exceptions	Some images lack text equivalents, while others have incorrect or incomplete text equivalents. All form elements lack explicit labeling.

impaired shall be provided.		
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	The use of screen magnifiers work with PGP Universal Administration.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	PGP Universal Administration does not require user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	N/A	PGP Universal Administration does not require user hearing.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	PGP Universal Administration does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Some clickable interfaces are not keyboard accessible.