



Voluntary Product Accessibility Template (VPAT) **Exemplify for iPad**

ExamSoft strives to provide our assessment services equally to all students. We have been working closely with clients to develop a system that provides an equal opportunity for students with visual or hearing impairments. While Exemplify for iPad is our flagship tool for accessibility, our roadmap has committed to making our Mac and PC versions accessible as soon as possible.

Section 508 of the United States Rehabilitation Act outlines the requirements for making web sites accessible to individuals with disabilities. These standards detail how different components of web sites need to be designed to make the web content accessible. Under Section 508, the U.S. federal government has 16 standards that are used to define web accessibility, the Voluntary Product Accessibility Template (VPAT) document tells institutions how Exemplify for iPad applies these standards.

APPENDIX A: Suggested Language Guide

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Voluntary Product Accessibility

| <i>Criteria</i> | Level of Support & Supporting Features | Remarks and explanations |
|---|---|---------------------------------|
| Section 1194.21 Software Applications and Operating Systems | Supports with Exceptions | See Details |
| Section 1194.22 Web-based Internet Information and Applications | Supports with Exceptions | See Details |
| Section 1194.23 Telecommunications Products | Not Applicable | |
| Section 1194.24 Video and Multi-media Products | Not Applicable | |
| Section 1194.25 Self-Contained, Closed Products | Not Applicable | |
| Section 1194.26 Desktop and Portable Computers | Not Applicable | |
| Section 1194.31 Functional Performance Criteria | Supports | |
| Section 1194.41 Information, Documentation and Support | Supports | |

SECTION 1194.21 SOFTWARE APPLICATIONS AND OPERATING SYSTEMS - DETAIL

Voluntary Product Accessibility Template

Exemplify for iPad

| <i>Criteria</i> | Level of Support & Supporting Features | Remarks and explanations |
|--|---|---|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports through Equivalent Facilitation | Exemplify for iPad’s touch system allows the user to navigate and control the system by touch. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | Exemplify for iPad utilizes the iPads assistive technologies including VoiceOver, Guided Access and Assistive Touch. Some of these features include making text bigger and bolder, zooming, VoiceOver screen reader and dialect changes within VoiceOver. |
| (c) A well defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be | Supports | With the help of actual students needing assistive technology, they helped carve out specific distinct focus features that would make their assessment taking easier. Special emphasis to flick |

programmatically exposed so that Assistive Technology can track focus and focus changes.

order was created for common usage of visually impaired exam takers.

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.

Supports

Exemplify for iPad includes text to describe program elements represented by images and Voiceover can dictate the function including question labels, answer checkboxes, buttons, alerts and modals.

(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Supports

All images have identifiers that indicate what the images are, including status indicators or actions as applicable for screen readers to provide the purpose of the image to the user.

(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.

Supports

All text is written to the screen through the standard operating system features.

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.

Supports

Exemplify for iPad maintains the selections prior to start of the assessment in secure mode. The interface complies with contrast and color settings as described in Section 508.

(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.

Supports

When an exam maker attaches an animation, there is an additional option to embed a non-animated presentation.

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| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | Exemplify for iPad does not use only color to convey the meaning of information for any visual element. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports | Exemplify for iPad maintains the selections prior to start of the assessment in secure mode. The interface complies with contrast and color settings as described in Section 508. |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Supports | Exemplify for iPad does not use flashing or blinking text. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports | Forms were optimized for accessibility, checked for labels and field names. |

SECTION 1194.22 WEB-BASED INTRANET AND
INTERNET INFORMATION AND APPLICATIONS - DETAIL

Voluntary Product Accessibility Template

Exam Taker Portal

| <i>Criteria</i> | Level of Support & Supporting Features | Remarks and explanations |
|--|---|--|
| (a) A text equivalent for every non-text | Supports | All icons and sections have tooltips, which state what, each |

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| element shall be provided (e.g., via "alt", "longdesc", or in element content). | | element does to help understanding of what a student can do within the portal. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supports | Reference guides are available for all areas where video tutorials are shown. These provide the equivalent information in written form. A customer support professional is also available to assist the student with instructions of how our system works. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports | The Exam Taker Portal does not use only color to convey the meaning of information for any visual element. We have implemented shapes and labels to also designate meaning. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supports | The documents available by the portal comply with this requirement. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Not Applicable | |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not Applicable | |
| (g) Row and column headers shall be identified for data tables. | Supports | Row and column headers are provided for all tables. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or | | |

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| column headers. | | |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Not Applicable | |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supports | No animation is present in the Exam Taker portal. |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Does Not Support | |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Supports | Tooltips are provided throughout the system to further explain functionality of images, icons, sections, buttons, labels, etc. |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l). | Supports | Adobe Acrobat Reader is the only plug-in required, a link is currently available to download. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow | Supports | Field labels with tooltips as well as field names assist the user in determining the information needed for a form element. |

people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

(o) A method shall be provided that permits users to skip repetitive navigation links. Does Not Support

(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. Does Not Support On the Roadmap to support auto logout warning

SECTION 1194.31 FUNCTIONAL PERFORMANCE CRITERIA – DETAIL

Voluntary Product Accessibility Template

| <i>Criteria</i> | Level of Support & Supporting Features | Remarks and explanations |
|---|---|--|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports | Support Line is available by calling 888-429-8889 |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be | Supports | All of our documentation is provided in pdf format, allowing for easy enlargement as needed by visually impaired students. |

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| provided. | | |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | The nature of our software does not necessitate the need for hearing. All of our services are contextual based. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | Our software currently does not have features that require speech by any user. |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports | External keyboard can be used for this additional accessibility requirement. |

SECTION 1194.41 INFORMATION, DOCUMENTATION AND SUPPORT – DETAIL

Voluntary Product Accessibility Template

| <i>Criteria</i> | Level of Support & | Remarks and explanations |
|-----------------|-------------------------------|---------------------------------|
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Supporting Features

(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge

Supports

Support materials are available as videos and electronic written instructional guides, Exemplify for iPad support information has been designed specifically for exam takers with accessible needs. Email, chat and phone support is also available.

(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.

Supports

End-users can download the electronic written compatibility or call support for verbal descriptions.

(c) Support services for products shall accommodate the communication needs of end-users with disabilities.

Supports