

Summary - Section 508 Voluntary Product Accessibility Template

Criteria	Supporting Features
Section 1194.21 Software Applications and Operating Systems	
Section 1194.22 Web-based Internet information and applications	
Section 1194.23 Telecommunications Products	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable
Section 1194.31 Functional Performance Criteria	
Section 1194.41 Information, Documentation and Support (a,b & c)	

Section 1194.21 Software Applications and Operating Systems

Criteria	Supporting Features	Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with exceptions.	Trend Micro PortalProtect is designed to function using both keyboard and mouse controls.
b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer	Supported.	Trend Micro PortalProtect do not explicitly disrupt or disable accessibility features of other products or the operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with exceptions.	PortalProtect provides on-screen indication of current focus but tracking the focus changes in UI is difficult and is not exposed to Assistive technology.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions.	PortalProtect uses labels in close proximity to the field. We have the hovering text, for information conveyed by images. For some of the graphical data reports, we do not have information in text.

(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported.	Icons (bitmaps) maintain their meanings throughout an application's usage.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported.	Textual descriptions (text content, text input caret location, and text attributes) for displaying text are provided for applications that adhere to standard Windows Application Program Interfaces (APIs).
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Trend Micro PortalProtect do not interfere with user selected contrast and color selections.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable.	Application does not use animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	PortalProtect do not use color coding as the sole method to convey information, actions, prompting responses or distinguishing visual elements.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	N/A. PortalProtect do not allow users to adjust color and contrast settings
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	Blinking text or objects are not used in products.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with exceptions.	PortalProtect uses labels in close proximity to the field. We have the hovering text, for information conveyed by images.

Section 1194.22 Web-based Internet Information and Applications

Paragraph	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with exceptions.	PortalProtect does not provide alt-tags for all images. But we have the hovering text, for information conveyed by images.

(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	PortalProtect does not use multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported with exception	PortalProtect uses controls which supplement color with other visual cues to indicate selection, control status, and response.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported with exception	Documents like online help/readme's manuals are not readable without requiring an associated style sheet.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Supported	Image maps are not used in products.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Not applicable
(g) Row and column headers shall be identified for data tables.	Supported	Tables in the User Interface implement column headers
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	Not applicable
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Supported	Frames are not titled for Frame identification in the product.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	PortalProtect does not use flashing or blinking text, objects, or other elements.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Supported	PortalProtect does not provide a text-only page with equivalent information or functionality.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported	Content and functionality provided by scripting is directly accessible to assistive technologies and the keyboard.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable	PortalProtect does not require applet, plug-in or other application be present on the client system to interpret page content.

(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not supported	There is no association between the form element and its label.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not applicable	Not applicable
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	Not applicable

Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features	Explanations
(a) Vision: At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Not Supported	PortalProtect does not provide an option for this.
(b) Visual acuity: At least one mode of operation and information retrieval that does not require visual acuity great than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Not Supported	PortalProtect does not provide an option for this.
(c) Hearing: At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Not Applicable	Hearing is not required to use the product.
(d) Audio Information: Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	PortalProtect does not use audio.
(e) Speech: At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Not Applicable	Search is not required to use the product.
(f) Motor Skills/Coordination: At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength	Supported	All PortalProtect functionality is accessible via normal keyboard and mouse controls.

shall be provided.		
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Section 1194.41 Information, Documentation, and Support

Criteria	Supporting Features	Explanations
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Documentation is available in electronic portable document format (PDF).
Section 1194.41 (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Documentation is available in electronic portable document format (PDF).
1194.41 (c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Technical support is available via telephone, web, and email.