

UNITED STATES DEPARTMENT OF STATE INFORMATION RESOURCE MANAGEMENT



IMPACT
PROGRAM FOR ACCESSIBLE COMPUTER/COMMUNICATION TECHNOLOGY

Voluntary Product Accessibility Template (VPAT)

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Product Name: PeopleSoft Campus Solutions Applications

Product Version Number: 9.2x

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APPENDIX A: Suggested Language Guide

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Section 1194.21 Software Applications and Operating Systems - Detail

Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Yes Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>The product does not disrupt the features related to accessibility on the end users platform. Hotkeys/keyboard shortcuts are available for certain functions of the product. The product was tested for: +</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Yes, Product has been developed to conform to this standard subject to the remarks on the right</p>	<p>The product does not disrupt the features related to accessibility on the end users platform. Ref: Oracle Voluntary Product Accessibility Template / 1194.21(b)</p>
<p>(c) A well -defined on -screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Yes, Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>The product was tested for: <ul style="list-style-type: none"> • Visual cue or feedback to the position of the cursor within the product. • AT product successfully tracks cursor focus. • HTML controls have a + </p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>The product in Accessible mode was tested for: <ul style="list-style-type: none"> • HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL + </p>

<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>This product has been tested for:</p> <ul style="list-style-type: none"> • Consistent usage of icons and images. • Meaningful icons, images, and object identification. +
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>Text in the product is supplied through HTML or injected into the browser DOM; the browser is responsible for exposing such content in a way that is usable by an AT on the user platform. +</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the +</p>	<p>The product has a default style sheet that is used to control presentation and layout. The default application style sheet. +</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	<p>The product does not utilize animation. Ref: Oracle Voluntary Product Accessibility Template / 1194. +</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>This product does not use color as the only means of providing information. Ref: Oracle Voluntary Product Accessibility Template / 1194. +</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>The product has a default style sheet that is used to control presentation and layout. The default application style sheet. +</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>The product was tested to ensure that no elements flash or blink outside of the required thresholds. Ref: Oracle Voluntary Product +</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Product has been developed to conform to this standard subject to the remarks on the right.</p>	<p>The product was tested in Accessible mode tested for:</p> <ul style="list-style-type: none"> • HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL. +

Section 1194.22 Web-based Intranet and Internet information and Applications - Detail

Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Product has been developed to conform to this standard subject to the remarks on the right.	The product was tested for: <ul style="list-style-type: none"> • Meaningful icon/image/object identification. • Meaningful images have alternative text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	The product does not utilize multimedia. Ref: Oracle Voluntary Product Accessibility Template (1194.22)
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Product has been developed to conform to this standard subject to the remarks on the right.	The product was tested to ensure that style sheet colors are not the only mechanism of conveying meaning. Ref: Oracle Voluntary Product Accessibility Template (1194.22)
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Product has been developed to conform to this standard subject to the remarks on the right.	The product was tested to ensure that content can be read by an AT without the sole use of style sheet.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	The product does not utilize server-side image maps. Ref: Oracle Voluntary Product Accessibility Template (1194.22)
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Product has been developed to conform to this standard subject to the remarks on the right.	The product uses client-side image maps instead of server-side image maps. ALT text is provided for all images. Where meaningful ALT text is not possible a data
(g) Row and column headers shall be identified for data tables.	Product has been developed to conform to this standard	The product was tested for: <ul style="list-style-type: none"> • Column and Row headers on
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Product has been developed to conform to this standard subject to the remarks on the right.	The product was tested for: <ul style="list-style-type: none"> • Column and Row headers on Data tables. • No information is solely conveyed through the style sheet.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Product has been developed to conform to this standard subject to the remarks on the right.	The product was tested for meaningful Frame titles. Ref: Oracle Voluntary Product Accessibility Template (1194.22)

(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested to ensure that no Elements flash or blink outside of the required thresholds.

Ref: Oracle Voluntary Product Accessibility Template/1194.22 (j) +

(k) A text -only page, with equivalent

information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever

Product has been developed to conform to this standard subject to the remarks on the right.

Text-only pages are not necessary because pages have been coded to meet other applicable standards, to the extent indicated.

Ref: Oracle Voluntary Product Accessibility Template/1194.22 (k) +

the primary page changes.

(l) When pages utilize scripting

languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested to verify that the page in the browser complies with accessible guidelines whether it came from HTML, JavaScript or CSS.

Ref: Oracle Voluntary Product +

(m) When a web page requires that an

applet, plug-in or other application be present on the client system to interpret page content, the page must provide a

Not Applicable

The product does not utilize plug-ins.

Ref: Oracle Voluntary Product Accessibility Template/1194.22 (m)

link to a plug-in or applet that complies with 1194.21(a) through (l).

(n) When electronic forms are designed

to be completed on-line, the form shall allow people using Assistive

Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Product has been developed to conform to this standard subject to the remarks on the right.

The product in Accessible mode was tested for:

- HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL, TITLE, SUMMARY, CAPTION, etc.
- Additional state information is programmatically exposed for +

(o) A method shall be provided that permits users to skip repetitive navigation links.

Product has been developed to conform to this standard subject to the remarks on the +

The product provides Header tags in the HTML of the page to allow users to bypass blocks of +

(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.

Product has been developed to conform to this standard subject to the remarks on the right.

The product was tested for:

- Inactivity timeout options to continue or exit.
- Inactivity timeout length is configurable by the +

Section 1194.23 Telecommunications Products - Detail

Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
<p>(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.23 (a)
<p>point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.</p>		
<p>(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.23 (b)
<p>(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.23 (c)
<p>(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.23 (d)
<p>(e) Where provided, caller identification and similar telecommunications functions also be available for users of TTYs and for users who cannot see displays.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.23 (e)

<p>(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.</p>	<p>Not Applicable</p>	<p>Ref: Oracle Voluntary Product Accessibility Template/1194.23 (f)</p>
<p>(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>Not Applicable</p>	<p>Ref: Oracle Voluntary Product Accessibility Template/1194.23 (g)</p>
<p>(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p>	<p>Not Applicable</p>	<p>Ref: Oracle Voluntary Product Accessibility Template/1194.23 (h)</p>
<p>(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p>	<p>Not Applicable</p>	<p>Ref: Oracle Voluntary Product Accessibility Template/1194.23 (i)</p>
<p>(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>	<p>Not Applicable</p>	<p>Ref: Oracle Voluntary Product Accessibility Template/1194.23 (j)</p>
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.</p>	<p>Not Applicable</p>	<p>Ref: Oracle Voluntary Product Accessibility Template/1194.23 (k1)</p>

(k)(2) Products which have

mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.23 (k2)

tight grasping, pinching, twisting of the wrist. The force required to

activate controls and keys shall be 5 lbs. (22.2N) maximum.

(k)(3) Products which have

mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.23 (k3)

before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per

character.

(k)(4) Products which have

mechanically operated controls or keys shall comply with the following: The status of all locking or toggle

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.23 (k4)

controls or keys shall be visually discernible, and discernible either through touch or sound.

Section 1194.24 Video and Multi-media Products - Detail Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
<p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.24 (a)
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.24 (b)
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.24 (c)

(d) All training and informational

video and multimedia productions which support the agency's mission, regardless of format, that contain

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.24 (d)

visual information necessary for the comprehension of the content, shall be audio described.

(e) Display or presentation of alternate text presentation or audio descriptions

shall be user-selectable unless permanent.

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.24 (e)

Section 1194.25 Self-Contained, Closed Products - Detail

Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
<p>(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.25 (a)
<p>(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.25 (b)
<p>(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with 1194.23</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.25 (c)
<p>(k) (1) through (4).</p> <p>(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.25 (d)
<p>(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.</p>	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.25 (e)

(f) When products deliver voice

output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45

Not Applicable

dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be

provided to automatically reset the volume to the default level after every use.

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (f)

(g) Color coding shall not be used as

the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (g)

(h) When a product permits a user to

adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (h)

(i) Products shall be designed to avoid

causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (i)

(j) (1) Products which are

freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a

vertical plane, which is 48 inches in length, centered on the operable

Not Applicable

control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and

intended to be used in one location and which have operable controls.

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (j1)

(j)(2) Products which are

freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following:

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (j2)

Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.

(j)(3) Products which are

freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following:

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (j3)

Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum

and 15 inches minimum above the floor.

(j)(4) Products which are

freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following:

Not Applicable

Ref: Oracle Voluntary Product Accessibility Template/1194.25 (j4)

Operable controls shall not be more than 24 inches behind the reference plane.

Section 1194.26 Desktop and Portable Computers

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with 1194.23 (k) (1) through (4).	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.26 (a)
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.26 (b)
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.26 (c)
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not Applicable	Ref: Oracle Voluntary Product Accessibility Template/1194.26 (d)

Section 1194.31 Functional Performance Criteria - Detail

Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	Yes	<p>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</p> <p style="text-align: right;">+</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	Yes	<p>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</p> <p>Ref: Oracle Voluntary Product Accessibility Template/1194.31(b)</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	Yes	<p>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</p> <p style="text-align: right;">+</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	Yes	<p>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</p> <p>Ref: Oracle Voluntary Product</p> <p style="text-align: right;">+</p>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	Yes	<p>Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.</p> <p style="text-align: right;">+</p>

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. Yes

Subject to the information provided in this document, this product has been developed to conform to the applicable technical provisions of the 508 standards.



Section 1194.41 Information, Documentation and Support - Detail Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be available in alternate formats upon request, at no additional charge	Documentation for this product is available in accessible electronic format.	Ref: Oracle Voluntary Product Accessibility Template/1194.41 (a)
(b) End - users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Documentation for this product is available in accessible electronic format.	Ref: Oracle Voluntary Product Accessibility Template/1194.41 (b)
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Oracle customers have access to electronic support through My Oracle Support or by calling	Ref: Oracle Voluntary Product Accessibility Template/1194.41 (c)