

**Date:** August 23, 2010  
**Name of Product:** McAfee Host Data Loss Prevention  
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**Summary Table  
Voluntary Product Accessibility Template**

**Section 1194.21 Software Applications and Operating Systems  
Detail Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p><b>Partially compliant</b></p>	<p>Many functions in the management console (DLP policy manager and DLP monitor) are accessible only using a mouse.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p><b>Fully compliant</b></p>	<p>This product is fully compliant with this requirement. It does not disrupt or disable OS accessibility features - rather it leverages these features.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(c) A well defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p><b>PARTIALLY COMPLIANT</b></p>	<p>On the DLP client there is indication of the current selected UI control. On the management console and DLP monitor – it does not provide indication</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>No images are used to represent program elements</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p><b>Not applicable</b></p>	<p>No images are used to identify controls, status indicators or other programmatic elements.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>All textual information is provided through standard OS functions for displaying text.</p>
<p>(g) Applications shall not override user selected contrast and colour selections and other individual display attributes.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>The product does not override user selected contrast and color selections and other display attributes set at the OS and/or application level.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>The product does not use animation to convey information.</p>
<p>(i) Colour coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>Only text is used to convey information or action prompts.</p>
<p>(j) When a product permits a user to adjust colour and contrast settings, a variety of colour selections capable of producing a range of contrast levels shall be provided.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>The product by itself does not permit the user to adjust color and contrast setting - the product uses what the OS provides</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p><b>Not applicable</b></p>	<p>The product does not use flashing or blinking objects, text or other elements.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p><b>PARTIALLY COMPLIANT</b></p>	<p>Currently not fully supported. Completing forms is possible using only the keyboard - but submitting the form requires a mouse input.</p>
<p><b>1194.22 Web-based Intranet &amp; Internet Information &amp; Applications</b></p>		
<p>(a) A text equivalent for every non-text element shall be provided (e.g., via "alt",</p>	<p><b>PARTIALLY COMPLIANT</b></p>	<p>At this time, the product is partially supportive of this requirement.</p>

Criteria	Supporting Features	Remarks and explanations
<p>"longdesc", or in element content).</p> <p>(b) Equivalent alternative for any multimedia presentation shall be synchronized with the presentation.</p> <p>(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</p> <p>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</p> <p>(e) Redundant text links shall be provided for each active region or a server-side image map.</p> <p>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p> <p>(g) Row and column headers shall be identified for data tables.</p> <p>(h) Markup shall be used to associate data cells for data tables that have two or more logical levels of row or column</p>	<p><b>FULLY COMPLIANT</b></p>	<p>We are fully compliant with this requirement because we rely on the underlying operating system functionality for multimedia presentations</p> <p>All elements have associated text, nothing relies on color only</p> <p>We display the original documents (Word, Excel). No need for any style sheet.</p> <p>We do provide text titles and instructions for each step.</p> <p>This is being completed for the client side UI- therefore this is supported.</p> <p>This is fully supported since data tables have row and column headers per standard format.</p> <p>We do not have rows or columns that</p>

Criteria	Supporting Features	Remarks and explanations
headers.		have two or more logical levels
(i) Frames shall be titled with text that facilitates identification and navigation.	<b>FULLY COMPLIANT</b>	All frames, menus and dialogs have text titles that elaborate on their purpose
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	<b>FULLY COMPLIANT</b>	There is no flickering on any page. This requirement does not apply.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	<b>NOT COMPLIANT</b>	This requirement is not supported.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	<b>FULLY COMPLIANT</b>	No parts of the management console are displayed by scripts
(m) When a web page requires that an applet, pug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	<b>NOT COMPLIANT</b>	The ActiveX does not comply to 1194.21 (a)

Criteria	Supporting Features	Remarks and explanations
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p><b>NOT COMPLIANT</b></p>	<p>The ActiveX forms (dialogs) require the use of the mouse to navigate and complete the form</p>
<p>(o) ) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>We provide in _all_ dialogs direct links.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p><b>FULLY COMPLIANT</b></p>	<p>There is a configuration that allows the endpoint notification alerts to remain on screen until the enduser close them.</p>
<p><b>1194.31 Functional Performance Criteria</b></p>		
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.</p>	<p><b>NOT COMPLIANT</b></p>	<p>This product requires visual ability.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working</p>	<p><b>FULLY COMPLIANT</b></p>	<p>We cannot set/enlarge the font size (other than Windows screen resolution). We use the capabilities provided by the O/S.</p>

Criteria	Supporting Features	Remarks and explanations
together or independently, or support for assistive technology used by people who are visually impaired shall be provided.		
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	<b>FULLY COMPLIANT</b>	The application does not use audio
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>FULLY COMPLIANT</b>	The application does not require speech
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	<b>FULLY COMPLIANT</b>	The application does not require speech
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is	<b>NOT COMPLIANT</b>	The application requires the use of mouse (there are many UI elements that cannot be activate by keyboard)

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
operable with limited reach and strength shall be provided.		