



Re: Corel Corporation Section 508 Compliance of Paint Shop Pro

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To Whom It May Concern:

Corel Corporation is continually working to ensure that employees and members of the public with disabilities have access to and use of information and data comparable to that available to non-disabled employees and members of the public:

**508 question:** (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.

Are all or most of the features in Paint Shop Pro accessible using the keyboard?

**Corel answer:** Yes, features are keyboard accessible.

**508 question:** (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.

Does Paint Shop Pro disrupt, disable, or otherwise interfere with activated 508 accessibility features of other products?

**Corel answer:** No, not to our knowledge.

**508 question:** (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that assistive technology can track focus and focus changes.

Does Paint Shop Pro allow the current focus to change and the input focus changes?

**Corel answer:** We use standard indications of screen focus and Tab-key movement between fields in our dialogues.

**508 question:** (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.

Does Paint Shop Pro provide text information for the screen images?

**Corel answer:** Yes, we use text-based "tool tip" pop-ups for most tool icons..

**508 question:** (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.

Does Paint Shop Pro provide consistent and appropriate labeling for all bitmap images?

**Corel answer:** Yes, we use consistent bitmap controls across most dialogues

**508 question:** (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.

Does Paint Shop Pro provide consistent and appropriate textual information?

**Corel answer:** We use standard Windows controls for writing text to the screen.

**508 question:** (g) Applications shall not override user selected contrast and color selections and other individual display attributes.

Does Paint Shop Pro override user selected contrast and color selections and other individual display attributes?

**Corel answer:** We do override Windows color schemes in major parts of the OS for a more unified interface. Note that as an imaging program, running under high-contrast Windows themes is not appropriate due to needing to be able to see image subtleties during use of the software.

**508 question:** (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.

Does Paint Shop Pro utilize animation? If so, is that information displayable in at least one non-animated presentation mode at the option of the user?

**Corel answer:** No features depend on animation in the user interface.

**508 question:** (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.

Does Paint Shop Pro utilize color coding? If so, is there a workaround with other accessibility products?

**Corel answer:** We do not use color coding to convey primary user interface attributes. However, as a color image editor, some interface elements (such as a color picker) do require color vision to use.

**508 question:** (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.

Does Paint Shop Pro allow the user to adjust color and contrast settings? If so, does the software allow a variety of color selections capable of producing a range of contrast levels?

**Corel answer:** We support Windows Themes which can alter the color and contrast of the user interface. No other user changes to the color or contrast of the interface is provided. As a color image editor, it is important that the screen not be set to a high contrast or image details may be lost.

**508 question:** (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.

Does Paint Shop Pro utilize flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz?

**Corel answer:** There are no flashing elements in the user interface.

**508 question:** (l) When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Does Paint Shop Pro utilize electronic forms? If so, is the software compatible with assistive technology?

**Corel answer:** No electronic forms are used in the application except for an e-registration program, which is not used in volume site license situations (as is generally the case with Federal Government orders).

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